	Understand	Relate	Apply
Strategic	Board of directors or executive management approval	Executive management or management committee approval	Technical review board, i.e. architecture or configuration committee
Tactical	Business or IT senior management	Business or IT managers	Manager of a specific technology or domain
Operational	Individual approval authority for basic tasks without impact	IT managers or supervisors	Local changes made by technical experts on their expertise

Level of managerial authority

Technical/domain specific knowledge

escoute
c o n s u l t i n g