

## Sample Benefits Realization Performance Indicators

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### Strategic

*Are we doing the right things?*

- Enterprise strategic goals that are directly supported by investment decisions.
- Benefits realization related processes that have measurable objectives, ownership, and measurable outcomes.
- Digitally related products or services that are perceived as valuable to their consumers, users, and customers.

### Architecture

*Are we doing them the right way?*

- Business cases that comply with benefits realization practices that enable optimal value to be created.
- Investments with confirmed benefits realization ownership and accountability assigned throughout the full lifecycle.
- Investments with proper benefit evaluation criteria scheduled throughout the full investment lifecycle.

### Delivery

*Are we getting them done well?*

- Incidents that occur due to actual or attempted circumvention of benefit realization practices.
- Investment initiatives that are successfully implemented.
- Maturity level of benefits realization, portfolio, program, and project management processes.

### Value

*Are we getting the benefits?*

- IT-enabled investments where expected benefits are realized, or on track to meet/exceed value co-creation objectives.
- IT-enabled investments where benefit realization is monitored through its entire economic lifecycle.
- Demonstrated improvement in asset return, stakeholder satisfaction, or business goal achievement from digital investments.